

Indicators of Quality

The project group leader has developed a 10-page background note on indicators of quality. This was the basis for discussion during a workshop at the APQN Conference and AGM in Kuala Lumpur on 6 February 2007. Furthermore, a questionnaire was distributed to the participants of the workshop. It asked for details of indicators of quality and how the quality assurance agencies use them for quality assurance decision-making. Some agencies that were not represented in the workshop received the questionnaire via email after the conference. More follow-up is required to collect the outstanding completed questionnaires. The report will be finalised in June 2007.